

ANNUAL
REPORT **16:17**



NHULUNDU
HEALTH SERVICE

Gladstone Region Aboriginal & Islander
Community Controlled Health Service Ltd.

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In our new facilities it is great to have the space that allows us to have a separate treatment room and specimen room but still have them side by side for patient flow, things we never had at our previous clinic.

Jenny Kerr Clinical Office Manager



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NHULUNDU
HEALTH SERVICE

Gladstone Region Aboriginal & Islander
Community Controlled Health Service Ltd.



OUR VISION

By working together with our community we will strive for equitable health outcomes and build healthier lives for our Aboriginal and Islander people.

OUR MISSION

To provide culturally appropriate, comprehensive primary health care that is of the highest standard and is directed towards 'Closing the Gap' in Indigenous health.

To work towards improved patient access and an improved patient journey – a journey where the patient is centred and engaged, through excellent and efficient care and community education which will deliver improved wellbeing for all.

We believe in showing respect for all those we come in contact with

We are innovative in our approach to deliver improved holistic health care to our communities in the region

We strive for best quality in everything we do and are accountable to all our stakeholders

OUR VALUES

We value our partnerships both internally and externally

We are compassionate and committed

OUR FUNDING BODIES

Gladstone Region Aboriginal and Islander Health Service would like to acknowledge the ongoing support of the following funding bodies:

- Australian Government Department of Health
- Department of Communities Child Safety and Disability Services
- James Cook University Generalist Medical Training
- CheckUP Australia



NHULUNDU
HEALTH SERVICE





DISCOVER WHAT MAKES OUR SERVICE DIFFERENT

Nhulundu Health Service is uniquely placed to take care of the health needs of the whole Gladstone community, and more specifically the Indigenous population.

A patient centred health journey begins from the moment you walk through our front door. We want to make this experience smooth and hassle free, and to ensure that we deliver the best possible outcome for our clients. For our Indigenous clients your MBS 715 health check is the starting point for better health. We can offer transport assistance to help you to your appointments on time, and support services to assist you with the management of chronic disease and smoking cessation.

“ ...health, which is a state of complete, physical, mental and social wellbeing, and not merely the absence of disease or infirmity is a fundamental human right and that the attainment of the highest possible level of health is a most important world-wide social goal... ”

Declaration of Alma Ata, first International Conference on Primary Health Care 1978

Not only do we have well trained and well credentialed clinic staff, but we are able to offer visiting wrap around specialist and allied health services, that will deliver the best possible health care right here in Gladstone. This allows our clients to receive treatment and recover locally, in familiar surroundings and close to family.

In house blood collection can also be carried out on site.

Improving your patient journey and outcomes is our reason for operating Nhulundu Health Service. Your feedback and comments are always welcome. Help us help our community.



OUR BOARD OF DIRECTORS



Ben Ghee •

Director

Ben is a Torres Strait/South Sea Islander man with family ties to Mer Island in the Torres and Epi Island in Vanuatu. He joined the Board of N hulundu Health Service as a direct result of the wonderful service the organisation provided to his parents for many years. He is proud to offer his services to this great community asset, and to feel that he is able to help in some small way. Ben has spent 13 years as an Advanced Care Paramedic with the Queensland Ambulance Service and holds a Diploma in Paramedical Science and a Diploma in Government along with a Certificate II in Security. He is currently employed at Rio Tinto Yarwun.



Sonya Ingra •

Director

Sonya Ingra is new to the Board of N hulundu Health Service; a proud Gooreng Gooreng woman, she brings to her role the experience of having fulfilled a similar role at an Aboriginal Health Service in Brisbane. As an active member of the Gladstone community, a former employee and user of the service, she is well placed to discuss the needs and feelings of the community. Sonya believes that she brings a grassroots perspective from the community around what is needed and what can be achieved. She looks forward to continuing to contribute to the growth and improvement at GRAICCHS.



Charmain Harch •

Company Secretary

Charmaine Harch (LLB Grad DipAppCorpGov) is a Chartered Secretary with a legal background and has been N hulundu's Company Secretary since 2014. She attended a State High school then obtained her law degree at the University of Qld. Charmaine was a solicitor in private practice and later an in-house lawyer. Since 2004 Charmaine has worked nearly exclusively in the Not for Profit area. She holds a post graduate diploma in Applied Corporate Governance from Governance Institute of Australia and has worked in the Aboriginal Community Controlled Health Services sector since 2013.



Our Board members bring a variety of skills and passion to their roles. Their hard work and commitment to the organisation is recognised and appreciated with their support we are Closing the Gap in Indigenous Health



Lee-ann Dudley •
Board Chair and Director

Lee-ann is the Community Relations Officer – Indigenous Affairs at Gladstone Ports Corporation. She is a proud Aboriginal woman (of the Byellee People in Gladstone) with South Sea Islander and Torres Strait Islander heritage. Lee-ann has used her role to create positive change within the Indigenous Community by being a part of various committees and groups to work towards Closing the Gap and improving health services in the Gladstone region. She is currently involved in many GPC projects which aim to deliver better outcomes for local Aboriginal and Torres Strait Islander people.



Gay SIRRIS •
Director

Gay is a proud Toolooa woman (part of the Gurang peoples). Their country lies between the Calliope and Boyne Rivers, and extends back to Many Peaks Ranges and out to the surrounding islands. Gay joined the Nhulundu (GRAICCHS) Board in order to gain a better understanding of the health needs of the Gladstone Murri Community. She holds the position of Library Officer at the Gladstone Regional Council and has been in the role for the past 13 years. Gay serves on many committees including GRC's OHS Executive and Sub Committee, FDCLG Committee, PCCC Health and Aged Care Committee, PCCC Elders and Culture Committee and the Gladstone NAIDOC Committee.



Del Parter •
Director

Aunty Del Parter has been involved with the Indigenous community in the Gladstone region for many years. She is a former Chairperson and long term Director of Nhulundu Wooribah Indigenous Health Organisation Inc. As well she served as a Director of Gehgre Aboriginal Corporation and was a former Chairperson of that organisation. She is also a NAIDOC Committee member.

A Pastor in her local church, Aunty Del volunteers for many local community organisations and has a special passion for health and aged care.

Reports



CHAIRPERSON'S REPORT

Firstly, on behalf of my great grandmother, Bessie Yow Yeh and my people, the Byellee peoples I welcome you all here today. I acknowledge the other Traditional Owners who also share, live, and work on this land – the Gurang/Toolooa, Gooreng Gooreng and Taribelang Bunda peoples. I acknowledge our Elders before us who have paved the way for us to be where we are today and acknowledge our present and future Elders who will continue the fight for better housing, better living conditions, education, training and provide continuous holistic health for this generation and those to come.

It is with great pleasure, that I report to the Members and Stakeholders of Gladstone Region Aboriginal and Islander Community Controlled Health Service, that we have continued to grow in our capacity to deliver best practice and culturally appropriate holistic health services, to both our Aboriginal, Torres Strait Islander and non- Indigenous people in the Gladstone and surrounding areas.

The 2016/2017 year has seen many changes for GRAICCHS. Our service has grown so much and the tasks we undertake are now much more diversified than in our humble beginnings. Our budgets are larger and the obligations to our funding bodies are much more complex.

As Chair of GRAICCHS I am committed to implementing the changes of the new and modern Constitution through continuing to build Governance capacity of the GRAICCHS Board with the introduction of Australian Institute of Company Directors (AICD) training for all Directors. This training will ensure that the constitution is adhered to, and lead to a better understanding of the individual's roles and responsibilities towards the organisation. The financial performance of GRAICCHS has improved through the identification of a more affordable premises and location for our Medical Centre.

On September 27 this year we celebrated the official opening of the new premises with community.

The 'Deadly Choices' program continues to be successful with a team undertaking visits to many local schools. The expansion of our Aged Care Packages has combined to reflect the broader objectives of our health service and its activities.

Our health services are not restricted to within clinical walls; we are out in the community, in schools, facilitating community events, including NAIDOC, serving our people to improve their health and wellbeing with the ultimate goal to Close the Gap.

GRAICCHS is the largest provider of Health and Human Services across the Gladstone Region for the Aboriginal and Torres Strait Islander community.

I would like to take this opportunity to extend my thanks and appreciation to the hard work of the Board of Directors and the Staff, as well as the wider community for their continued support and encouragement.

As the Chairperson of GRAICCHS, I also sit on the Board of Directors for Central Queensland Regional Aboriginal and Islander Community Controlled Health Organisation (CQRAICCHO). This allows me to lobby for additional resources for our services and ensure that GRAICCHS's position and needs are well represented at all times.

We are at a very exciting stage in our development of GRAICCHS and I look forward to the next step in our journey over the coming years. With a strong Board of Directors, a strong community and a strong belief in what we can achieve, GRAICCHS will continue as an organisation that serves the needs of our people and community well into the future.

In closing, I would like to also acknowledge and thank our CEO Matthew Cooke and the staff of GRAICCHS for their support, encouragement, commitment, professionalism and hard work to strive towards better primary health and improved health outcomes for the Gladstone Community/ Region over the past year.

Lee-ann Dudley Chairperson



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Our health services are not restricted to within clinical walls; we are out in the community, in schools, facilitating events, serving our people.

Lee-ann Dudley Chairperson



GENERAL MANAGER'S REPORT

I begin this General Manager report with a great deal of sadness, knowing that on completing it, I will be drawing a line under my time with Nhulundu Health Service.

When I began my employment here it was for a fixed term secondment, and now here I am, many years later writing my final report as the General Manager of an organisation I am so very proud to have been a part of.

By far and away the most important achievement of this last year is the commencement of our new premises in Goondoon Street. Since the Board gave the green light at the end of last year, it has been all systems go to make our dream a reality and deliver a new medical facility that is both functional and pleasing for staff and clients alike; all the time of course being mindful of our budget considerations.

Things seemed to take forever to start to move, and I had to remind myself on many occasions that actions were underway, even though there often appeared little to see to account for it. Those actions gradually delivered some outcomes – we contracted a builder, plans were drawn up, obstacles overcome and new challenges appeared.

Not only were we moving forward on the new facility, but the day to day running of Nhulundu Health Service continued.

Our client base continued to expand. Our clinic staff responsible for the day to day medical care of our community, continued to be supported by our team of visiting specialists and allied health professionals. These outreach service providers, many who have been visiting our service for many years, provide a level of service and care to our clients that we would find impossible to deliver without their dedication. I would like to thank all our providers and the funders for making these services available.

Deadly Choices continued to be delivered into schools in our region, and our team participated in leadership camps for two groups of students. One of the main focuses of Deadly Choices this year has been encouraging community members to sign off on a pledge to make their homes and cars smoke free zones. Smoking continues to

place a burden on the health of our Aboriginal and Islander people and our team is always here to support you when the time is right for you to quit the smokes.

Several of our aged care workers participated in a mentoring program to assist participants from Australian Skills Management Institute complete their 120 practical hours on the way to achieving their Certificate III in Aged Care. Our aged care staff continues to do a wonderful job supporting the frail and elderly members in our community.

As I complete this General Manger report, the new facility in Goondoon Street continues to take shape, and I know that on completion it will allow us to build on the services we are currently delivering and ensure that our clients receive top quality health care into the future.

Sadly for me, I will not be in the General Manager role to witness the culmination of the hard work of so many people, but I know that Nhulundu Health Service will continue to thrive and prosper under a new CEO with the support and hard work of our Board and staff.

I wish the service all the best for the future. A huge thank you to the Board for the faith they have displayed in me and the support I have received, both from the Board and the staff.

It has been a pleasure and an honour to be the General Manager of Nhulundu Health Service.

Carly Cooke General Manager July 2016 - March 2017

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By far and away the most important achievement of this last year is the commencement of our new premises

Carly Cooke General Manager

CEO REPORT

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In closing, I would like to also acknowledge and thank our General Manager, Matthew Cooke and the staff of GRAICCHS for their support, encouragement, commitment, professionalism and hard work to strive towards better primary health and improved health outcomes for the Gladstone Community/Region over the past year.

Matthew Cooke CEO April - June 2017





There are blood collection facilities and a dental clinic is planned.

Carly Cooke General Manager

COMPREHENSIVE & HOLISTIC HEALTHCARE FOR OUR COMMUNITY

After years of planning, hard work, and sheer persistence, Gladstone Region Aboriginal and Islander Community Controlled Health Service has made the final transition to its new premises in Goondoon Street.

The former Observer, and more recently QGC building, has undergone a startling transformation to a purpose built, state of the art medical clinic.

The project, undertaken by Jada Building Services, entailed a staged transition from the former N hulundu Health Service located at Manning Street to the Goondoon Street premises.

Business Services and the Deadly Choices team were the first units to transition over, followed by Aged Care and finally the Medical Centre.

The new Medical Centre has capacity for four GP consulting rooms, three assessment room, three treatment rooms and rooms to accommodate visiting specialists. As well there

are blood collection facilities and a dental clinic is planned for a later date.

N hulundu Health Service has available the services of a podiatrist, diabetes educator, psychologist, psychiatrist, mental health nurse, alcohol and other drugs counsellor, a cardiac outreach team and a paediatrician as well as the continuing support for chronic disease patients provided by the Work It Out program.

N hulundu Health Service provides holistic, patient centred care and offers bulk billing services for both Indigenous and non-Indigenous clients.

The expanded floor space has allowed for the co-location of Central Queensland Regional Aboriginal and Islander Community Controlled Health Organisation, the Aboriginal and Torres Strait Islander Legal Service and the soon to be established Family Wellbeing Centre, along with existing Aged Care Services and Deadly Choices.



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We offer seamless & culturally appropriate care which places our clients firmly at the centre of the process.

Carly Cooke General Manager

GRAICCHS General Manager Carly Cooke said "having all these services under the one roof allows us to offer seamless and culturally appropriate care which places our clients firmly at the centre of the process. It provides practical support as well as ensuring social and emotional wellbeing, not only for our clients but for their whole family."

GRAICCHS Chairperson, Lee-ann Dudley agreed and commented that the Board was extremely happy with the new facilities, and paid tribute to everyone, including former General Manager Carly Cooke, who had worked so hard to bring the project together. "There has been very little disruption to our services, and the staff, builders, and trades people have all worked together to ensure the end product is excellent," she said.



COMMUNITY & HOME CARE

AGED CARE

The services provided by the Nhulundu Health Service Aged Care team are making a difference to the Elders and frailer members of our community.

By engaging with our Aged Care team, eligible community members are able to make the choice to stay safely in their own home for a longer period of time. The team can provide a range of support which include not only personal care, but garden and home maintenance, social interaction, nutrition and physical exercise support, access

to coordinated health care (including specialists), and safe and comfortable transport, including wheelchair transports.

Our Consumer Directed Care clients are able to access packages from level 1-3 and supports can be increased to allow Nhulundu Health Service to support clients to assist them to remain safe and independent in their own homes for as long as they are able.

As well, our clients can access the services of a dedicated Registered Nurse Assessor who will always take time to discuss issues with our clients and explain the best plan of support for all their health issues.

Our clients know that assistance is only a phone call away. Nhulundu Health Service employs qualified and compassionate aged care staff to look after our community.





WORK-IT-OUT PROGRAM

Through the continuing support of the Work It Out Program, clients of Nhulundu Health Service who suffer a chronic disease are able to access specialised services to assist them manage their health issues and improve their outcomes.

The Work It Out Program is held twice weekly at the Police Citizens Youth Club in Yarroon Street.

Clients who choose to undertake these programs are supported every step of the way to gain control of their health and improve their lives. The program offers the services of an Exercise Psychologist, Occupational Therapist, Psychologist, Podiatrist and Dietician, and is delivered in both group and individualised session. Each step of the program is designed to cater for the specific needs of the individual client.

Transport is available for those who require it and a healthy snack is also provided at the completion of each session. Pre and post session assessments are undertaken by our Aboriginal Health Workers. Entry to the program is guided by an assessment provided by Nhulundu's General Practitioner. All clients are supported on their Work It Out journey by our GP, Registered Nurse and Aboriginal Health Worker. This program can change your life and our dedicated staff can assist you to make a start on a better 'rest of your life'.



TACKLING INDIGENOUS SMOKING PROGRAM

Our 'Deadly Choices' Tackling Indigenous Smoking team is working hard to educate our community members around the problems associated with smoking.

With team members working across the Central area in Gladstone and Biloela (and dozens of locations in the region), the team have spread the 'quit smoking message' at community events, and schools. Earlier in the year, our team of Kirrie Machen, Kearny Pholi and Michelle Cook travelled to the South East with a number of students to attend the Deadly Choices leadership camp. This camp provides opportunities for the students to learn and gain skills with their peers. These experiences can influence their whole life and bring about positive changes, not only for the students but their whole family and school mates.

Quitting smoking could be the best thing you could do for the health of yourself and your family. Contact the Tackling Indigenous Smoking team today to find out how they can support you on your journey to 'quit the smokes'. Your journey to better health starts with one small step.

NHULUNDU SUPPORTS RECONCILIATION

National Reconciliation Week 2017, embraced two significant dates: May 27, the day the historic 1967 Referendum was carried and June 3, the day the High Court delivered its landmark judgement in the Mabo case in 1992.

This year those dates were especially significant, being the 50th anniversary of the Referendum and the 25th anniversary of Mabo. Both these events forever changed Australia and it is fitting that locally 350 community members attended a Civic Ceremony at Barney Point Beach to commemorate these events.

Visitors enjoyed a delicious barbeque lunch of kangaroo sausages and the day concluded with a ceremonial cutting of the cake by Mayor Matt Burnett, Councillor Cindy Bush, and Elders Mr Michael Eggmolesse and Mr Richard Johnson.

The day also saw the launch of a book to commemorate '50 years since the Referendum'. The book presents a collection of stories, recollections and thoughts from many community members from Elders who lived through the somewhat turbulent times to young people who had their own thoughts on what it mean and where it was taking them. The book was made possible through a donation from the Gladstone Ports Corporation.



GPC ELDERS LUNCHEON

The Gladstone Ports Corporation sponsored the Nhulundu Health Service Elders luncheon, held this year at Meteors Sports Club.

Clients and guests were treated to a delightful lunch and enjoyed a great yarn with friends both old and new. It was great to see everyone coming together, swapping stories and enjoying the music. There was plenty of entertainment with some toe tapping tunes from the ever popular Roger Knox. Nhulundu Health Service appreciates the Gladstone Ports Corporation's continued support of this luncheon.



Gladstone Ports Corporation

Growth. Prosperity. Community.



SCHOOL LEADERSHIP CAMP

The CQ Deadly Choices Team attended the Annual Deadly Choices Primary School Leadership Camp at Tallebuderga on Gold Coast, over the September 2017 school holidays. The team selected 13 students from the Central Queensland & Wide bay Region who participated in the Deadly Choices Program throughout the year. The students met with almost 100 other students from the South East Region.

The camp was filled with exciting activities including, surfing, high ropes, rock climbing, archery, beach activities and plenty more. Not only were the students out and about, they also learnt a lot about the Aboriginal and Torres Strait Islander Culture, history and dance during the camp.

This camp was a great opportunity to make new friends, try new things and put their Deadly Choices learnings into action.



PAMPER DAY PROMOTES HEALTH CARE FOR WOMEN

Last year Nhulundu Health Service celebrated their first ladies pamper day in October to promote awareness of women's cancers. Around 20 ladies visited the centre to have a yarn with health workers and guests and to gain an understanding of the importance of having a regular health check. The ladies experienced beautiful hand massages and exfoliation and enjoyed some basic hair styling and relaxing head massages.

Special guest Shar Corowa spoke of her own personal health issues and encouraged the ladies to always allow time for themselves and to ensure they had regular health checks. Christy Glover from Breast Screen QLD talked about the importance of having your breasts checked on a regular basis and explained what signs of breast cancer to look out for. Dr Robyn Keighra continued the theme of taking care of yourself and discussed the importance of having pap smears and why it is necessary to routinely have them.

The successful day would not have been possible without the support and assistance of Shar Corowa and Emma Murray, two ladies who kindly gave of their time and talents to ensure visiting guests enjoyed some individual pampering, along with Nhulundu Health Service's community networks





< **Deadly Choices keeps busy**

In December, the Deadly Choices Team took 20 students from the Central Queensland region to the 2016 Deadly Choices Leadership Camp at Sunshine Coast at the Marantha Recreation Centre. It was a great experience for the students who had been selected from the Deadly Choices programs that had been implemented across the region.

< **Taking care of our Elders**

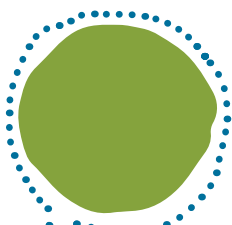
RN Danielle Allen and Aboriginal Health Worker, Maryanne Coolwell undertake blood pressure checks for our aged care clients.

< **In the spirit of Christmas**

Christmas lunch is always a much anticipated outing for our aged care clients and all the staff work hard to ensure it is a wonderful day out for everyone.

✓ **Keeping tradition alive**

Local youth Flynn Lusty entertained Elders at the NAIDOC Elders lunch with some fabulous didgeridoo playing.



FINANCIAL
REPORT **16:17**



NHULUNDU
HEALTH SERVICE

Gladstone Region Aboriginal & Islander
Community Controlled Health Service Ltd.

SUMMARISED STATEMENT OF FINANCIAL POSITION
FOR THE YEAR ENDED 30 JUNE 2017

| | 2017 / \$ | 2016 / \$ |
|--------------------------------------|------------------|------------------|
| ASSETS | | |
| Cash & cash equivalents | 1,028,235 | 1,101,450 |
| Receivables | 78,844 | 275,398 |
| Prepayments & other receivables | 82,564 | 148,077 |
| TOTAL CURRENT ASSETS | 1,189,643 | 1,524,925 |
| Property, plant & equipment | 818,580 | 652,437 |
| TOTAL NON CURRENT ASSETS | 818,580 | 652,437 |
| LIABILITIES | | |
| Trade & other payables | 302,402 | 282,047 |
| Provisions | 126,527 | 174,932 |
| Unexpended grant funds | 169,281 | 60,614 |
| TOTAL CURRENT LIABILITIES | 598,210 | 517,593 |
| Provisions | 36,359 | 26,738 |
| TOTAL NON-CURRENT LIABILITIES | 36,359 | 26,738 |
| NET ASSETS | 1,373,656 | 1,633,031 |
| EQUITY | | |
| Retained earnings | 1,373,656 | 1,633,031 |
| TOTAL EQUITY | 1,373,656 | 1,633,031 |

SUMMARISED STATEMENT OF FINANCIAL PERFORMANCE
FOR THE YEAR ENDED 30 JUNE 2017

| | 2017 / \$ | 2016 / \$ |
|--|------------------|------------------|
| REVENUE FROM OPERATIONS | | |
| Government grants income | 2,352,835 | 2,488,903 |
| Non government grants income | 682,461 | 665,344 |
| Medicare income | 772,711 | 980,513 |
| Other revenue | 154,782 | 21,955 |
| Other income | 153,261 | 194,175 |
| TOTAL REVENUE | 4,116,049 | 4,350,890 |
| EXPENDITURE | | |
| Employee benefits expense | 2,294,053 | 2,435,615 |
| Accounting, audit, legal & consultancy expense | 234,552 | 228,662 |
| Depreciation expense | 452,602 | 147,603 |
| Locum expense | 63,603 | 161,245 |
| Program expense | 209,550 | 199,789 |
| Rent | 290,864 | 288,034 |
| Travel, accommodation & meals | 69,970 | 84,982 |
| Other expense | 760,231 | 683,291 |
| TOTAL EXPENDITURE | 4,375,425 | 4,229,221 |
| OPERATING SURPLUS | (259,376) | 121,669 |

Gladstone Region Aboriginal and Islander Community Controlled Health Service Ltd

ABN 69 912 120 016

Independent Auditor's Report

Report on the Financial Report

We have audited the financial report of Gladstone Region Aboriginal and Islander Community Controlled Health Service Ltd, which comprises the statement of financial position as at 30 June 2017, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes to the financial statements, including a summary of significant accounting policies, and the responsible entities declaration.

In our opinion the financial report of Gladstone Region Aboriginal and Islander Community Controlled Health Service Ltd is in accordance with the Division 60 of the *Australian Charities and Not-for-profits Commission Act 2013*, including:

- a) giving a true and fair view of the Company's financial position as at 30 June 2017 and of its financial performance for the year then ended; and
- b) complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis of opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the registered entity in accordance with the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the registered entity's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Hanrick Curran Audit Pty Ltd
Authorised Audit Company: 338599

Gladstone Region Aboriginal and Islander Community Controlled Health Service Ltd

ABN 69 912 120 016

Independent Auditor's Report (cont.)

Responsibility of the Responsible Entities and Those Charged with Governance for the Financial Report

The responsible entities of the registered entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The responsible entities' responsibility also includes such internal control as the responsible entities determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible entities are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the responsible entities either intend to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

**Gladstone Region Aboriginal and Islander Community
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Independent Auditor's Report (cont.)

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committees.
- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Hanrick Curran Audit

Hanrick Curran Audit Pty Ltd
Authorised Audit Company: 338599



Michael Georghiou
Director

Brisbane, 29 September 2017



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