### What is NDIS?

The National Disability Insurance Scheme (NDIS) provides access, services and support for people with a disability. The NDIS is NOT income assessed.

# How can NDIS help you?

- Help with household tasks and/or personal activities.
- Transport to enable participation in community, social, economic and daily life activities.
- Assistance with finding and/or keeping employment.
- Therapeutic support.
- Purchase and use of mobility.

Let our Community Connector, Kerri Bates, assist you to access and engage with the NDIS.





# Let us walk with you to navigate the NDIS

Contact our NDIS Community Connector, Kerri Bates, on **0400 482 170** or email Kerri.Bates@nhulundu.com.au

Your feedback matters so let us know how we're doing to make our health services even better.

For compliments, suggestions or complaints visit www.nhulundu.com.au/contact to download a form or phone us on 4979 0992.



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# ndis Community Connector





Gladstone Region Aboriginal and Islander Community Controlled Health Service Ltd

## Community Connector Program

The National Disability Insurance Scheme (NDIS) Community Connector Program provides information and support to Aboriginal and Torres Strait Islander people needing help to access the NDIS. The program is available to potential service users and/or their representatives.

#### A program that......

- Ensures you have free access to all the information and support you need.
- Improves your understanding of how to apply for an NDIS package and, if approved, how to successfully use and manage it.
- Provides general support with your current NDIS

## Let us walk with you

Nhulundu Health Service's Community Connector program aims to engage, inform, and support our mob through the NDIS pathway process for the best results.





## Support to access the NDIS

The Community Connector Program is funded by the National Disability Insurance Agency. It was developed for community groups (including Aboriginal and Torres Strait Islander people) who might need additional support to access the NDIS because of social, cultural or economic barriers.

## What is the role of a Community Connector?

As a trusted community member, our Community Connector plays a critical role in identifying and engaging with Aboriginal and Torres Strait Islander people with a disability and/or their representatives.

Collaborating with Partners in the Community (PITC), our local Community Connector can help if you require assistance to access the NDIS and use your plan.

## How we can help.....

- Provide outreach to Aboriginal and Torres Strait Islander people in a culturally sensitive manner, breaking down barriers to accessing the NDIS.
- Link you with local PITC organisations.
- Assist with completing NDIS Access Request Forms and Verbal Request Forms.
- Help collate the necessary evidence to support your application.
- Support you when dealing directly with the NDIS.
- Help you to understand the processes to set goals, understand your plan and ensure the plan is appropriate for you.
- Support you during pre-planning, planning and plan review meetings.
- Support you if you want to request a review, report a critical incident, or make a complaint.
- Support people with a disability who are not eligible for the NDIS, or who are exiting the NDIS, to access mainstream supports.
- Support local PITC organisations to better understand and engage with you.